

# Reclamation letter

**Date:** .....

**Sender:** company name/ sender name: .....

address: .....

phone nr.: .....

e-mail: .....

**Service address:** **AB-COM s.r.o.**

M. Rázusa 4795/34  
955 01 Topolčany  
Slovakia  
E-mail: service@abcom.sk

**product name:** .....

**serial number:** .....

**sale date:** .....

**warranty seal status:** .....

**repair request :**                      in warranty                      out of warranty

**problem description:** .....

.....  
.....  
.....

**problem appears:**

permanently                      after some time(approx. time).....                      randomly

**Attached accessories:**

original package                      Remote control                      other: .....

## Application of reclamation

Reclamation procedure may be initiated only after completing this form. Goods should be sent mechanically, electrically undamaged to address of service center. The goods should be well packed to prevent transport damage.

The reclamation letter must contain an **accurate description of all errors**.

Goods sent without reclamation letter, or with incomplete reclamation letter can be sent back in original condition and on the customer's expenses.